

# VIRGIL BIERSCHWALE

vbiersch@protonmail.com · 325-215-1886

VirgilBierschwale.com

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## SR. SOFTWARE DEVELOPER · PROJECT MANAGER · SYSTEMS ANALYST

*A Senior Software Developer with extensive Systems Analyst and project management skills; capable of contributing diverse skill support to a multitude of technical IT endeavors. A team first participant comfortable with “talking the talk and walking the walk”. 35 years of experience in technical roles; currently upskilling Development/Coding knowledge (Centriq); Seeking ServiceNow Certifications; United States Navy Veteran.*

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## TECHNICAL SKILLS

**Front End:** HTML5, JavaScript, jQuery, jQuery UI, CSS3, Responsive/Mobile Web Development, Bootstrap, ReactJS, DataTables.net, High Charts, JavaScript

**Middle Tier:** C#.NET, ASP.NET, MVC, ASP.NET Web API, PHP

**Back End:** ADO.NET, SQL, SQL Server, MySQL

**Tools:** Visual Studio, Visual Studio Code, Navicat, SSMS, Crystal Reports, FoxPro, Visual FoxPro

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## SKILL PROFICIENCIES

- Custom Software Development
- Resolving customer related technical hardware, software, and procedural problems and escalating where appropriate.
- Diagnosing and resolving problems in response to customer trouble tickets.
- Planning, design, and delivery of IT customer support services.
- Manage design, movement, and installation of IT equipment.
- Configure devices and software applications.
- Preparing workload Data Reports showing historical system usage and available capacity.
- Maintaining and updating system files as necessary to control access.
- Submitting recommendations to improve the efficiency of the process
- Responding to special requests for Data, and/or Reports.
- Provide account management, client connectivity and application support for utilized devices.
- Developing instrumentation using off the shelf components like Arduino and raspberry PI to automate processes and instrumentation.

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## EXPERIENCE

- ❖ **Technical Programmer** - Brylianze – 10713 Lake Louisa Rd. Clermont, FL 34711 – ‘2019 - *Integrated a Pitney Bowes Mapping System into a custom software package*

- ❖ **Project Manager** - Anderson Software - 1645 Harper Rd, Kerrville, TX 78028 – 2018 -2019 – Managed a Team of remote Developers developing a new version of Marina software
- ❖ **Programmer/Developer** – Dynamic Interface Systems – 5959 Century Blvd. Suite 1200, Los Angeles, CA 90045 – ‘2016 - Programming support for developing a new system to replace mortgage operation software
- ❖ **Systems Analyst** - The Chief Information Group – 5205 Leesburg Pike, Suite 901, Falls Church, VA 22041 – ‘2010 - Worked on the NAVMISSA Project for the United States Navy. Reverse-Engineered an IT system developed with a SQL Server back end and an asp.net/SharePoint front end comprising medical data files.
- ❖ **Systems Analyst** – Objectwin Technology – 14800 St. Mary’s Ln #100, Houston, TX 77079 ‘2009 – Reverse-Engineered an “IT Case Management” system.
- ❖ **Systems Analyst/Developer** – Wells Fargo – 4101 Wiseman Blvd. San Antonio, TX 78251 – ‘2008 – Developed SDLC data regimentation for the World Savings to Wachovia to Wells Fargo merger.
- ❖ **Programmer/Developer** – Eurosoft – 1207 S. Capital, Suite 200, Austin, TX 78746 – Worked with web-based IT medical system that met HIPAA requirements.
- ❖ **Programmer/Developer** – Assurant Solutions – 8655 East Via de Ventura, Scottsdale, AZ 85258 – 2004-2005 – Reverse-Engineered an existing insurance application package. Coordinated with multiple teams to develop an “IT Interface” between system and various other systems in use.
- ❖ **IT Consultant** – Alliance Gaming – 6601 Bermuda Rd. Las Vegas, NV 89119 – 2000-2003 – Created, presented, and negotiated a plan with Business Stakeholders, corporate Executives, IT/MIS dept., and EDS personnel. Engaged 5 mission critical systems. Trained an eight person team in IT Continual Service Improvement (CSI) after contract ended. Success required an ability to collaborate, communicate, and demonstrate superior customer service and interpersonal skills to ensure that quality and compliance with policies and regulations would be adhered to.

**United States Navy - Technical Experience – (Top Secret Clearance)**

- Nuclear Electronics Technician – ‘1988
- Communications Equipment Operator – ‘1982
- Radio Watch Supervisor – 1976-1982